## HUBBARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

## HCO POLICY LETTER OF 18 NOVEMBER, 1970

ISSUE I

Remimeo HCO ES Dissem Sec Dir of Promotion Dir of Registration Bookstore I/C

## SALE OF CHURCH LITERATURE

As proposed by the D/Guardian for Legal U.S., the following is now policy.

Occasionally, Scientology literature is out of stock and back orders create a waiting period for those orders, thus a delivery date is uncertain on some literature. All promotion to parishioners should include the above and following statement:

"While every effort will be made to fill your order, if you have a pre-paid book order and delivery has not occurred within a reasonable time, upon receipt of your invoice and at your request for cancellation of said order, your payment will be fully refunded."

This notice must be posted in the Bookstore and any other area where books are sold, including areas where letter writers work on public and dissem lines.

The local Assistant Guardian is to ensure that the above is complied with on receipt of this Policy Letter.

L. RON HUBBARD FOUNDER

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